SUMMARY SHEET SOUTH CAROLINA BOARD OF HEALTH AND ENVIRONMENTAL CONTROL

February 9, 2023

() (X) ACTION/DECISION INFORMATION

- I. TITLE: Healthcare Quality Administrative and Consent Orders.
- **SUBJECT:** Healthcare Quality Administrative Orders and Consent Orders for the period of December 1, 2022, through December 31, 2022. II.
- **FACTS:** For the period of December 1, 2022, through December 31, 2022, Healthcare Quality reports 1 Notice of Immediate Suspension and 2 Emergency Suspension Orders totaling \$5,250.00 III. in assessed monetary penalties.

Bureau	Facility, Service, Provider, or Equipment Type	Notice of Immediate Suspension	Emergency Suspension Orders	Assessed Penalties	Required Payment
Community Care	Community Residential Care Facilities (CRCF)	0	2	0	0
Healthcare Systems and Services	EMS Licensed Provider	1	0	\$5,250	\$5,250
TOTAL		1	2	\$5,250	\$5,250

Submitted By:

Gwen C. Thompson Deputy Director Healthcare Quality

HEALTHCARE QUALITY ENFORCEMENT REPORT SOUTH CAROLINA BOARD OF HEALTH AND ENVIRONMENTAL CONTROL

February 9, 2023

Bureau of Community Care

Facility Type	Total Number of Licensed Facilities	Total Number of Licensed Beds
Community Residential Care Facilities (CRCF)		

1. Bowles Community Care Home 1 (16 beds) and 2 (5 beds) – McClellanville

Investigation and Violations: The Department conducted an inspection of Bowles on December 28, 2022, and determined that the conditions posed an immediate threat to the health, safety and welfare of the residents. Specifically, the Department observed without staff for an extended period. Residents were unable to confirm if medications were administered or if meals were served. Residents did not have an available food supply because the kitchen was padlocked.

Enforcement Action: The Department issued an Emergency Suspension Order on December 28, 2022.

Remedial Action: Between the time the preliminary hearings were scheduled and were to take place, administrative orders DHEC had issued in October 2022 revoking the licenses to operate the Bowles' facilities based on regulatory violations became final after the facilities did not file contested case hearings with the ALC. The emergency suspension orders and preliminary hearings have thus been rendered moot, and the licenses to operate the Bowles' facilities have been permanently revoked.

Prior Orders: Five in the past 5 years.

2. Reese's Community Care Homes 1 and 2 - Columbia

Investigation and Violations: The Department conducted an inspection of Reese's 1 and 2 on December 8-9, 2022, and determined that conditions posed an immediate threat to the health, safety and welfare of the residents. Inspectors observed insect infestations and determined the facility failed to properly administer medications and maintain enough food for residents. The condition of the facilities was noted as unsanitary and unfit.

Enforcement Action: The Department issued an Emergency Suspension Order on December 9, 2022.

Remedial Action: The emergency suspensions remain in effect for Reese's 1 and 2. Preliminary hearing continuances?

Commented [MC2]: Has the ALC adjudicated this case?

Commented [MC1]: check on that

Prior Orders: None in the past 5 years.

Bureau of Healthcare Systems and Services

Emergency Medical Technician (EMT) Certification Level	Total Number of Certified Paramedics	
Licensed Provider		Commented [MKC3]: Need the number of providers

3. Billy Hayes - licensed provider of Carolina Emergency Medical Services, LLC

Investigation and Violations: On April 20, 2022, the Department through an investigation, determined that Mr. Hayes, owner of Carolina Emergency Medical Services, LLC failed to maintain a Medical Control Physician (MCP) and provided patient care to at least 27 patients. On May 24, 2022, the Department met with Mr. Hayes for an enforcement conference. He was notified that a Consent Order would be mailed. The Department sent a certified letter and email on June 27, 2022 and requested response by July 12, 2022. Mr. Hayes notified the Department, via email, on August 2, 2022, that he was not in agreement with Consent Order. Parties were unable to agree on the terms to a Consent Order. As a result, the Department issued an Administrative Order on August 30, 2022, imposing a civil monetary penalty of \$5,250.00. The Board subsequently denied Mr. Hayes Request for Final Review. Mr. Hayes never filed an appeal with the Administrative Law Court or paid the civil penalty.

Enforcement Action: The Department issued a demand letter on November 18, 2022, compelling Mr. Hayes to pay \$5,250.00. The Department received no response from Mr. Hayes and issued a Notice of Immediate Suspension on December 16, 2022.

Remedial Action: The Department has not received payment required to reinstate the license.

Prior Orders: None in the past 5 years.

Commented [MKC4]: As of 1/10/23

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Commented [MKC5]: Accurate?